



Privacy Statement

Through the websites kuldipsingh.net, part of The Kuldipsingh Group (from here on called Kuldipsingh), private information and/or personal information is processed. Kuldipsingh believes that meticulous attention to personal information is very important. Personal information is carefully processed and protected.

With processing, the Rules and Requirements of the General Data Protection Regulation (GDPR) are followed. That means, among other things, that we:

- clearly state for what purposes we process personal information. We do this through our privacy statement and our cookie policy.
- restrict the personal information collected to only personal information necessary for legitimate purposes.
- first ask for your permission to process your personal information when and where this permission is required.
- take precautions to protect your personal information, and also require the same from parties which process your information for us.
- respect your right to request to see, correct or remove your personal information.

Kuldipsingh is responsible for processing information. What personal information is collected, and for what purposes this information is used, is explained in this privacy statement. Our cookie statement is an integral part of this privacy statement. We advise you to read this statement carefully. This privacy statement was updated on 30 August 2018.

How personal information is used

When you use our website and/or purchase products online, or in our store, you leave information behind. This can be personal information. Personal information is only used and saved if you have sent it directly, or if it is clear that it has been given for processing purposes. We will not use personal information for other purposes, unless you have given permission to do so, except when we are legally required to do so. Personal information is collected by Kuldipsingh in various ways. You can, for example, order something on our website. When ordering an article, you will be asked for personal information in order to process your request. You can also open an account on our website, to check on your order. With an account it is possible to add additional information.

On the website's contact form it is also possible to ask questions. Here various information will be asked, in order to answer these questions. Finally, it is possible that Kuldipsingh collects information through contests, workshops and other activities in which you can take part.

The following information about you is processed (information which has been collected by the methods listed above, which you have filled in. For example, take part in a contest, open an account or fill in a contact form):

- first and last name
- gender
- e-mail address
- telephone
- IP address
- payment methods
- customer card number
- purchasing history
- online click activity



The information listed above is used for the following purposes:

- purchasing an article on the website and enabling the website to function
- the processing of your order and information about the progress of this order
- with your permission, offering you personalized products and contents on the website based on your interests and purchasing history (both on and offline). This will be explained in the paragraph “profiling”.
- with your permission, sending you personalized messages based on your interests and purchasing history (both on and offline) This will be explained in the paragraph “profiling”.
- processing of possible participation in contests, workshops and/or other activities
- answering questions asked, for example, on the website
- improving our services, both online and offline

How long we save information

The information listed above will be kept as long as it is necessary in order to provide you with the proper service, as long as your account has not been deleted or your customer card has not been returned. If you have made a purchase without an online account, we will save the information for three years after this purchase was made, to ensure we provide you with the best possible service. This depends on the product purchased, and its corresponding warranty. In some cases the retention period can be extended, but only if this is required by law.

E-mail

Kuldipsingh can only send you emails if you have given permission to do so.

Provision to third parties

The information provided by you can only be passed on to third parties, if it is necessary to fulfill the agreement and provide you with the requested service/product. For example: information provided by you can be passed to a delivery service or to technical partners affiliated with us, who safeguard your information or maintain our website. If these third parties are located outside of Suriname, your information will be handled according to Kuldipsingh’s policies.

Furthermore, if you have not given permission, we will not provide these third parties with your information, unless it is necessary to fulfill your agreement with Kuldipsingh or if it is required by law.

Cookies

Our website makes use of cookies. This includes cookies provided to us by third parties. You can read more about the cookies Kuldipsingh uses in our cookie statement.

Profiling

Kuldipsingh can profile personal information that we have gathered from different sources. This is done by linking your (offline) personal information (for example, customer card) to your online purchases, purchase history and click activity/behavior. Furthermore, this information can be combined with the data acquired from third parties. This can only be done if you have given permission to this party, or have given permission to do so on the Kuldipsingh website. Based on this, a product offering can be made using your interests and purchase history, or a credit check can be made if necessary. In this manner, efficient communication can be achieved and analyses can be made. Of course, your privacy will be protected. You have the right not to be subjected to profiling and can always retract your permission to do so.



Security

Necessary safety precautions are taken to ensure your information is protected from unauthorized use by others. Only authorized persons have access to this information, and the safety precautions are regularly monitored to ensure this.

Third party websites

This statement does not apply to websites of third parties that use a 'link' forwarding to the Kuldipsingh website. No guarantee can be made that these third parties treat your personal information in a trustworthy or safe manner. Before making use of these websites we advise you to read the privacy statements provided on these websites.

Changes in privacy statement

Kuldipsingh has the right to make changes in this privacy statement and cookie policy. Changes will always be published on this website. We advise you to regularly consult the website so that you are aware of any changes made in our policies.

See, change or remove personal information

You have the right to see, change or remove personal information that we have acquired from you. You can use our contact page to submit this request.

To avoid misuse of this service, we can request the information necessary to properly identify you. When requesting insight in personal information linked to a cookie, we require you to send a copy of the cookie concerned. You can find this cookie in your browser settings. If the information is not correct, you can submit a request to see, change or remove the information.

Contact information

If you have questions concerning your personal privacy and/or our privacy- and cookie policy, you can contact us via email; marketing@kuldipsingh.net or use the contact form found in our contact information.